



Privacy Policy

This Privacy Policy describes how Quinn BC hereinafter referred to as "the Agency," collects, uses, and discloses personal information collected from clients, debtors, and other individuals in the course of its debt collection activities.

| INFORMATION WE COLLECT

Personal Information: We may collect personal information from clients, debtors, and other individuals, including but not limited to:

- Names
- Contact information (e.g., address, phone number, email address)
- Financial information
- Identification documents (e.g., driver's license, social security number)

| COLLECTION METHODS

We may collect personal information through various means, including:

- Information provided directly by clients or debtors
- Publicly available sources
- Third-party service providers (e.g., credit reporting agencies)

| USE OF INFORMATION

We use personal information collected for the following purposes:

- To provide debt collection services to clients
- To communicate with clients, debtors, and other relevant parties
- To verify identities and assess credit worthiness
- To comply with legal and regulatory requirements
- To detect and prevent fraud and other illegal activities

| DISCLOSURE OF INFORMATION

We may disclose personal information to the following parties:

- Clients and their authorized representatives

- Credit reporting agencies
- Legal and regulatory authorities
- Third-party service providers engaged to assist with debt collection activities

We may also disclose personal information in connection with a merger, acquisition, or sale of assets, provided that appropriate safeguards are in place to protect the information.

| DATA SECURITY

- We implement appropriate technical and organizational measures to safeguard personal information against unauthorised access, disclosure, alteration, or destruction.
- We restrict access to personal information to authorised employees and agents who need to know the information to perform their duties.

| DATA RETENTION

- We retain personal information only for as long as necessary to fulfill the purposes for which it was collected, or as required by law or contractual obligations.
- Upon request, we will securely dispose of personal information in accordance with our data retention policies.

| RIGHTS OF INDIVIDUALS

- Individuals have certain rights regarding their personal information, including the right to access, correct, or delete their information.
- To exercise these rights or inquire about our privacy practices, individuals may contact us using the contact information provided below.
- Changes to this Privacy Policy
- We reserve the right to update or modify this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised policy on our website.

| CONTACT US

If you have any questions or concerns about this Privacy Policy or our privacy practices, please contact us at: m.quinn@quinnbeforecourt.co.uk